

Contract holder Charges**Keys and Locks**

Each contract holder is provided with a key to the property and their own room. In the event that keys are lost, charges will be made for replacement

Replacement Key	£6	per key
Call out for lost keys outside office hours	£40	
Replacement Lock*	£15	Thumb Turn Euro Lock
	£50	Other (eg Yale)*

If a front door lock needs to be replaced, you will also be required to pay for replacement keys for all other contract holders

Estimated Charges for replacement or repair

All Hafan Student properties provide fully furnished rooms ready for you to move into. An inventory is provided at the beginning of the tenancy detailing the furniture provided in each room and communal areas.

Whilst general wear and tear is expected, you will be charged in the event that any of these items become damaged. In addition you will be charged for repairs to walls, furniture or any other items provided, for any deep cleaning required, and for disposal of refuse. In communal areas, the cost will be shared equally amongst tenants.

For items marked POA it is not possible to provide a generic guide price; individual quotations will be sourced from an approved contractor for replacement

In some cases it may be possible to repair items in which case an appropriate charge will be made. Please note however that it is not always possible to source replacement parts and in such cases, a full replacement would be required

Bedrooms

Clean Carpet	£40
Replace Carpet & Underlay	£150
Replace Bed	£200
Replace Mattress (Single / Double)	£150 / £200
Replace Mattress Protector (each)	£20
Replace blinds / curtains (each)	up to £100
Replace Wardrobe	£200
Replace Chest of Drawers	£120
Replace Bedside Cabinet	£60
Replace Desk	£130
Replace Desk Chair	£85
Repair, treat walls prior to decoration	£100
<i>Where significant damage to walls requires specific treatment</i>	
Replace Mirror	£40

Communal Carpets, Furniture & Fittings etc	
Clean Carpets (per room / floor)	£40
Replace Carpets (per room / floor)	£150
Replace tiling and other floor coverings	POA
Replace Vacuum Cleaner	£125
Repair, treat walls prior to decoration	£100
<i>Where significant damage to walls requires specific treatment</i>	
Replace Sofa / living room chair	£150 - £500
Kitchens	
Replace Fridge / Freezer Drawer or shelf	up to £50
Replace Fidge Freezer	up to £350
Replace Cooker	up to £300
Replace Ceramic Hob	£200
Replace Kitchen Table	up to £200
Replace Kitchen Chair	£30
Replace Worktop	POA
Replace Fire Blanket / Extinguisher	£20/£40
Bathrooms and En-suites	
Replace Toilet Seat	£30
Replace toilet, shower, basin etc	POA
Replace Mirror	£40
Other	
Replace Door	up to £150
Replace Electrical Socket / Switch	£40
Disposal of Refuse / left belongings	up to £50
Repair of window / door fittings	POA