

Dear Tenant

Thank you for choosing Hafan Student

Your room will be ready for you to move into at the beginning of your contract.

If you are moving in during the summer period, there may be some work taking place at your property from time to time during the early weeks of your contract. In most cases this will be limited to work to the outside of the house and communal areas.

Following this initial period, we carry out monthly safety / maintenance inspections, and from time to time there may be repairs required. **In all case we will advise in advance of any such visits to your property.**

At the beginning of your tenancy, we will set up a Whatsapp group for your property using the contact details you have provided. We will use this to advise you in advance of work due to be taking place at the property, as well as any other information. Similarly, you can use this group to advise us of any issues requiring attention during your tenancy.

At the beginning of your tenancy, you will access the house using a key kept within a keysafe outside the property. We will advise you of the keysafe code ahead of your moving in date. **Please return this key to the safe; your own keys will be waiting for you inside your room which will be left unlocked for you.**

Please contact Mat by Whatsapp message (07966 143768) ahead of moving in to advise of your planned moving in date so that we can ensure that everything is ready for you. When doing so, please confirm your property and **room number**.

Finally, we would like to wish a safe and happy time during the year ahead.

Best wishes

Matthew Leonard

07966 143768

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